

Kent Specialist Children's Services

Performance Management Report

August 2017 v2

Produced By: SC SCS Management Information
Publication Date: 20 September 2017



Guidance Notes




POLARITY

H	The aim of this indicator is to achieve the highest number/percentage possible.
L	The aim of this indicator is to achieve the lowest number/percentage possible.
T	The aim of this indicator is to stay close to the target that has been set.

RAG RATINGS

R	Achievement of pre-defined Floor Standard* has not been met
A	Floor Standard* achieved but Target has not been met
G	Target has been achieved or exceeded
No RAG Rating	RAG ratings are not applied to indicators that have a denominator less than 5. * Floor Standards represent the minimum level of acceptable performance.

DIRECTION OF TRAVEL (DOT)

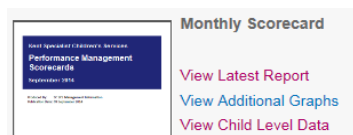
	A green arrow indicates that performance has improved this month when compared to last month. Depending on the polarity of the indicator, an improvement in performance could either be a reduction or increase in numbers/percentage.
	An amber arrow indicates that performance has remained the same as last month.
	A red arrow indicates that performance has worsened this month when compared to last month. Depending on the polarity of the indicator, a worsening in performance could either be a reduction or increase in numbers/percentage.

KEY TO ABBREVIATIONS

Num	Numerator	CP	Child Protection
Denom	Denominator	CIC	Children in Care
R12M	Rolling 12 Months	BLA	Becoming Looked After
SS	Snapshot	SGO	Special Guardianship Order
C&F Assessments	Child and Family Assessments	UASC	Unaccompanied Asylum Seeking Children
CIN	Child in Need	QSW	Qualified Social Worker
PF	Private Fostering	CSWT	Children's Social Work Teams
IHA	Initial Health Assessment	PEP	Personal Education Plan

PERFORMANCE INDICATOR GRAPHS AND CHILD LEVEL DATA

The latest graphs and Child level data are published on the SCS Performance Management website (see screenshot below)



KEY CHANGES MADE TO THE REPORT THIS MONTH

None

SMALL DENOMINATORS

Caution should be applied in the overinterpretation of the results for those performance measures which are calculated against low numbers. In order to highlight this, any denominators with a value between 1 and 9 have been highlighted in light blue. Any indicators that have a denominator that is less than 5 have no RAG rating applied to them.

ROLLING 12 MONTHS

The rolling 12 month period that is being used in this report is: 01/09/2016 to 31/08/2017

ADOPTION & SG TEAM, ADOLESCENT TEAMS AND CRU

Please note that these teams do not have an individual scorecard as their caseholding numbers are very small, however, the performance of the children associated with these teams is counted within the county and relevant area level pages

MANAGEMENT INFORMATION CONTACT DETAILS

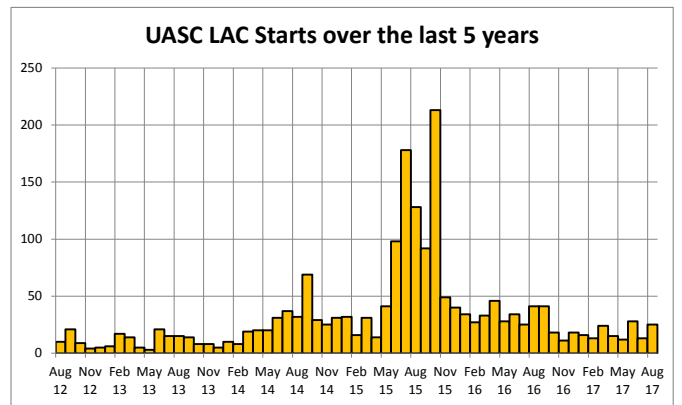
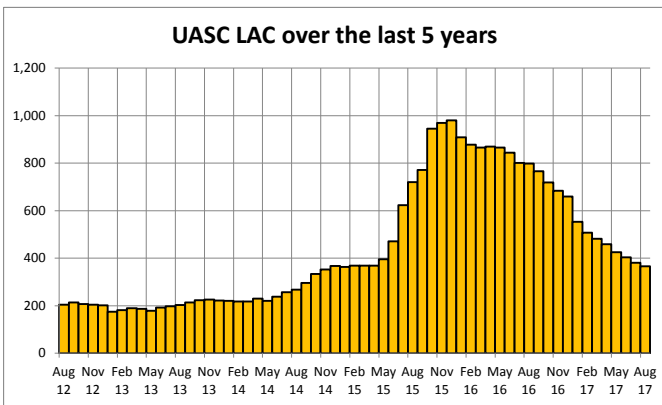
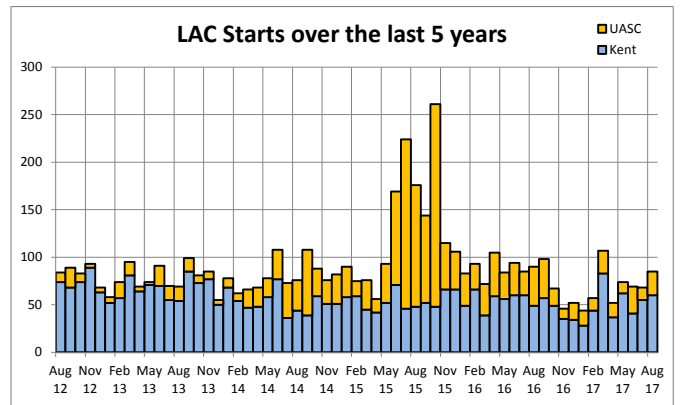
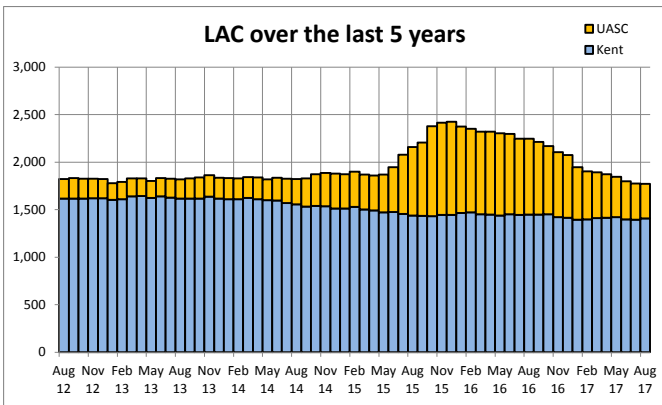
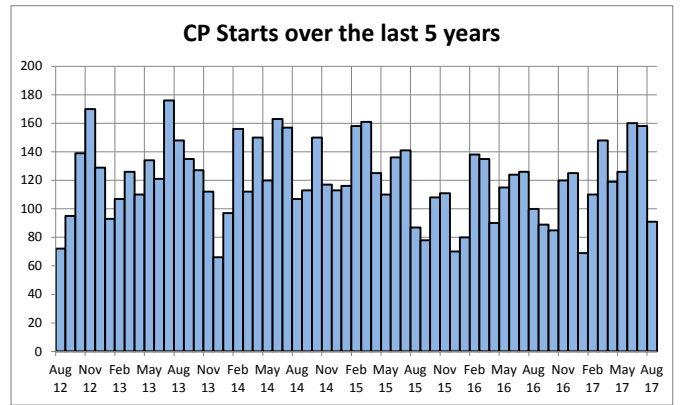
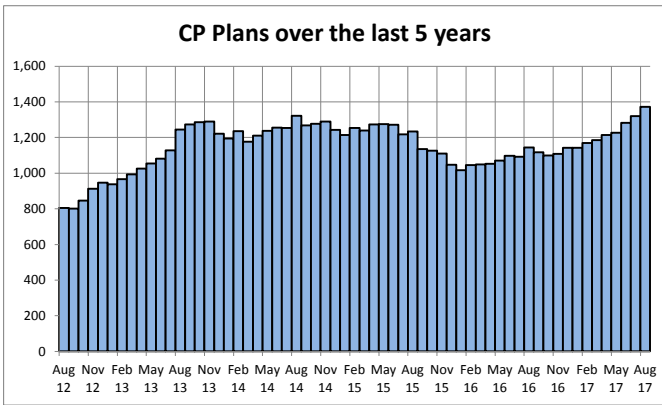
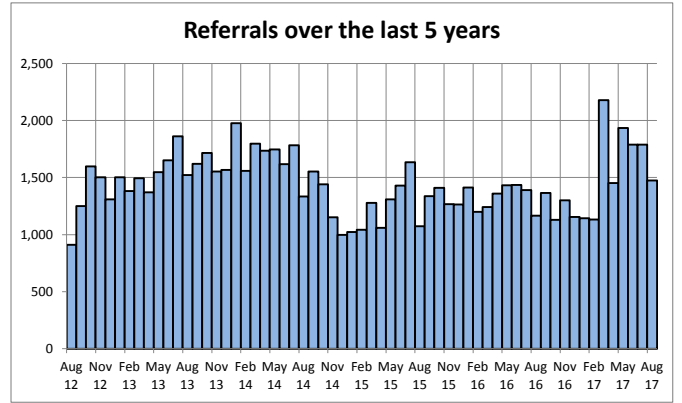
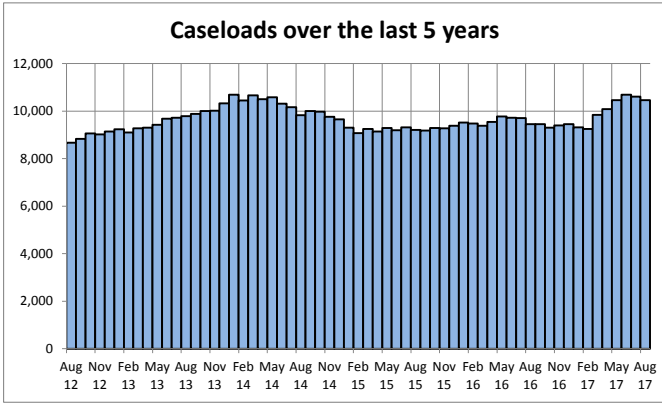
Maureen Robinson - 03000 417164	Celene Benjamin - 03000 417022
Chris Nunn - 03000 417145	Ian Valentine - 03000 417189
Paul Godden - 03000 417078	Vikky Best - 03000 415846

SCS Activity

	Caseloads - This month	Caseloads - Last month	Caseloads - Change	Referrals in last month	CF Assessments in last month	CP Plans - This month	CP Plans - Last month	CP Plans - Change	CP Starts in last month	CP Ends in last month	Total LAC - This month	Total LAC - Last month	Total LAC - Change	UASC LAC - This month	UASC LAC - Last month	UASC LAC - Change	LAC Starts in last month	LAC Ends in last month	PF Cases - This month	PF Cases - Last month	PF Cases - Change
Kent	10454	10601	-147	1475	1690	1372	1320	+52	91	46	1774	1775	-1	366	380	-14	85	78	22	21	+1
North Kent	1353	1355	-2	294	293	182	166	+16	18	5	250	254	-4	66	65	+1	5	11	1	0	+1
East Kent	2657	2682	-25	476	518	503	479	+24	40	22	637	618	+19	70	66	+4	21	7	6	7	-1
South Kent	2115	2105	+10	328	391	426	420	+6	15	11	354	361	-7	60	59	+1	12	17	6	5	+1
West Kent	1437	1497	-60	288	331	241	236	+5	13	7	327	322	+5	65	69	-4	19	14	9	9	0
Disability Service	1182	1198	-16	18	70	20	19	+1	1	1	100	97	+3	1	1	0	2	1	0	0	0
Ashford CSWT	478	473	+5	121	136	132	136	-4	2	5	5	6	-1	0	0	0	0	0	2	2	0
Canterbury CSWT	441	470	-29	102	116	90	95	-5	4	6	12	8	+4	0	0	0	6	0	3	3	0
Dartford CSWT	281	301	-20	87	87	59	45	+14	10	0	2	1	+1	0	0	0	1	0	0	0	0
Dover CSWT	617	612	+5	104	116	131	128	+3	5	4	7	5	+2	0	0	0	3	0	4	3	+1
Gravesham CSWT	464	437	+27	110	102	63	65	-2	2	3	1	1	0	0	0	0	2	2	0	0	0
Maidstone CSWT	513	520	-7	138	161	92	86	+6	9	0	10	4	+6	0	0	0	9	2	5	5	0
Sevenoaks CSWT	270	284	-14	88	88	28	25	+3	5	1	2	3	-1	0	0	0	1	0	1	0	+1
Shepway CSWT	605	601	+4	97	125	155	149	+6	8	2	12	14	-2	0	0	0	7	1	0	0	0
Swale CSWT	814	768	+46	184	204	179	166	+13	18	3	10	11	-1	0	0	0	4	1	2	2	0
Thanet Margate CSWT	299	315	-16	91	69	91	85	+6	6	2	5	3	+2	0	0	0	3	1	0	1	-1
Thanet Ramsgate CSWT	405	424	-19	96	109	112	107	+5	9	1	4	4	0	0	0	0	2	0	1	1	0
The Weald CSWT	550	594	-44	147	162	130	125	+5	4	0	7	7	0	0	0	0	3	2	4	4	0
North Kent CIC	304	303	+1	0	9	31	30	+1	0	1	244	248	-4	66	65	+1	0	8	0	0	0
East Kent (Can/Swa) CIC	364	368	-4	0	7	16	10	+6	3	5	333	321	+12	51	47	+4	1	3	0	0	0
East Kent (Tha) CIC	295	295	0	1	5	15	16	-1	0	5	260	259	+1	19	19	0	2	0	0	0	0
South Kent CIC	372	377	-5	0	2	8	7	+1	0	0	329	335	-6	60	59	+1	2	16	0	0	0
West Kent CIC	351	360	-9	0	3	19	25	-6	0	7	310	310	0	65	69	-4	6	9	0	0	0
SUASC Service	163	235	-72	25	79	0	0	0	4	0	104	120	-16	104	120	-16	20	27	0	0	0
Disability EK	538	548	-10	10	31	13	11	+2	1	0	59	58	+1	1	1	0	0	1	0	0	0
Disability WK	644	650	-6	8	39	7	8	-1	0	1	41	39	+2	0	0	0	2	0	0	0	0
Adoption & SG	155	153	+2	11	0	0	0	0	0	0	2	3	-1	0	0	0	0	0	0	0	0
Care Leaver Service (18+)	1345	1339	+6	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0

SCS Activity

County Level



Scorecard - Kent

Aug 2017

Indicators	Polarity	Data Period	Latest Result				1 month ago		1 year ago		Short Term Performance: Rolling 3 months and RAG Status
			Latest Result and RAG Status	Num	Denom	Target	Result	DoT	Result	DoT	

REFERRAL AND ASSESSMENTS

% of referrals with a previous referral within 12 months	L	R12M	22.0%	G	3930	17847	25.0%	21.9%	↓	22.3%	↑	21.8%	G
% of C&F Assessments that were carried out within 45 working days	H	R12M	88.7%	A	15343	17303	90.0%	89.7%	↓	90.0%	↓	83.6%	A
% of Children seen at C&F Assessment	H	R12M	97.7%	A	16120	16500	98.0%	97.8%	↓	98.3%	↓	96.9%	A

CHILDREN IN NEED

% of CIN with a CIN Plan in place	H	SS	76.0%	R	1963	2582	90.0%	76.4%	↓	89.0%	↓	-	-
% of CIN who have been seen in the last 28 days	H	SS	76.0%	R	1658	2183	90.0%	77.2%	↓	81.0%	↓	-	-
Numbers of Unallocated Cases	L	SS	3	A	-	-	0	13	↑	1	↓	-	-

PRIVATE FOSTERING

% of PF visits held in timescale (Current PF Arrangements only)	H	SS	82.2%	A	111	135	90.0%	82.8%	↓	80.1%	↑	-	-
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MISSING CHILDREN

% of Returner Interviews completed within 3 working days	H	R12M	72.7%	R	1292	1778	85.0%	73.8%	↓	69.8%	↓	69.2%	R
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CHILD PROTECTION

% of Current CP Plans lasting 18 months or more	L	SS	5.9%	G	81	1372	10.0%	5.5%	↓	5.8%	↓	-	-
% of CP Visits held within timescale (Current CP only)	H	SS	84.8%	A	19873	23426	90.0%	85.7%	↓	90.3%	↓	-	-
% of CP cases which were reviewed within required timescales	H	SS	100.0%	G	968	968	98.0%	99.7%	↑	100.0%	↑	-	-
% of Children becoming CP for a second or subsequent time	T	R12M	17.3%	G	242	1400	17.5%	17.0%	↑	21.6%	↑	15.6%	G
% of CP Plans lasting 2 years or more at the point of de-registration	L	R12M	4.4%	G	52	1175	5.0%	4.5%	↑	2.6%	↓	3.8%	G
% of Children seen at Section 47 enquiry	H	R12M	97.4%	A	4970	5101	98.0%	97.8%	↓	98.4%	↓	96.7%	A
% of ICPC's held within 15 working days of the S47 enquiry starting	H	R12M	84.4%	A	1172	1388	85.0%	84.3%	↑	85.3%	↓	81.0%	A

CHILDREN IN CARE

CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	11.6%	A	205	1774	10.0%	11.8%	↑	13.0%	↑	-	-
CIC Placement Stability: % in same placement for last 2 years	H	SS	70.1%	G	397	566	70.0%	69.4%	↑	71.2%	↓	-	-
% of CIC Foster Care in KCC Foster Care/Rel & Friends placements (exc UASC)	H	SS	86.0%	G	984	1144	85.0%	86.2%	↓	86.3%	↓	-	-
% of CIC placed within 20 miles from home (exc UASC)	H	SS	79.0%	A	1069	1353	80.0%	79.9%	↓	80.1%	↓	-	-
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	63.6%	R	1286	2021	90.0%	63.8%	↓	58.1%	↑	58.9%	R
% of Children who participated at CIC Reviews	H	R12M	95.8%	G	4731	4939	95.0%	95.9%	↓	95.6%	↑	95.1%	G
% of CIC cases which were reviewed within required timescales	H	SS	99.2%	G	1689	1702	98.0%	99.0%	↑	98.2%	↑	-	-
% of CIC cases where all Dental Checks were held within required timescale	H	SS	89.4%	A	1382	1545	90.0%	89.0%	↑	92.7%	↓	-	-
% of CIC cases where all Health Assessments were held within required timescale	H	SS	84.5%	R	1306	1545	90.0%	83.5%	↑	89.5%	↓	-	-
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	84.6%	A	408	482	90.0%	86.0%	↓	48.6%	↓	81.0%	A
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	46.5%	A	545	1173	60.0%	45.2%	↑	54.0%	↓	-	-

ADOPTION

% of cases adoption agreed as plan within 4mths, for those with an agency decision	H	R12M	61.3%	R	68	111	80.0%	62.4%	↓	71.0%	↓	61.1%	R
Ave. no of days between bla and moving in with adoptive family (for children adopted)	L	R12M	339.6	G	33961	100	426.0	339.8	↑	383.2	↑	289.4	G
Ave. no of days between court authority to place a child and the decision on a match	L	R12M	114.9	G	10796	94	121.0	116.4	↑	150.3	↑	77.0	G
% of Children leaving care who were adopted (exc UASC)	H	R12M	16.3%	G	100	613	15.0%	15.5%	↑	13.1%	↑	15.5%	G

CARE LEAVERS

% of Care Leavers that Kent is in touch with	H	R12M	83.6%	A	1338	1601	85.0%	84.9%	↓	65.5%	↑	77.1%	A
% of Care Leavers in Suitable Accommodation (of those we are in touch with)	H	R12M	93.8%	G	1262	1346	90.0%	94.1%	↓	93.0%	↑	91.2%	G
% of Care Leavers in Education, Employment or Training (of those we are in touch with)	H	R12M	65.0%	G	875	1346	65.0%	64.2%	↑	59.9%	↑	65.9%	G
% of Care Leavers with a Pathway Plan updated in the last 6 months	H	SS	91.6%	G	1261	1376	90.0%	90.7%	↑	91.2%	↑	-	-

QUALITY ASSURANCE

% of Case File Audits completed	H	R12M	96.6%	G	451	467	95.0%	96.6%	↑	98.7%	↓	95.9%	G
% of Case File Audits rated good or outstanding	H	R12M	70.3%	G	317	451	70.0%	70.3%	↑	64.8%	↑	77.5%	G
% of CP Social Work Reports rated good or outstanding	H	R12M	65.3%	A	1551	2375	75.0%	65.2%	↑	64.5%	↑	61.1%	A
% of CIC Care Plans rated good or outstanding	H	R12M	68.9%	A	3456	5015	75.0%	68.9%	↑	64.1%	↑	67.1%	A

STAFFING

% of caseholding posts filled by KCC Permanent QSW	H	SS	79.7%	A	398.6	499.8	85.0%	79.2%	↑	77.2%	↑	-	-
% of caseholding posts filled by agency staff	L	SS	16.0%	A	80.2	499.8	15.0%	16.4%	↑	17.2%	↑	-	-
Average Caseloads of social workers in CIC Teams	L	SS	16.7	A	1686	101.2	15.0	17.0	↑	15.7	↓	-	-
Average Caseloads of social workers in CSWTs	L	SS	23.8	R	5737	240.7	18.0	24.2	↑	20.8	↓	-	-
Average Caseloads of fostering social workers	L	SS	16.2	G	763	47.1	18.0	15.8	↓	17.9	↑	-	-

	GREEN	AMBER	RED
LATEST PERFORMANCE RAG RATING	18	18	7

Scorecard - Impact of UASC

Indicators	Polarity	Data Period	INCLUDING UASC				EXCLUDING UASC			Variance with UASC excluded		
			Latest Result and RAG Status	Num	Denom	Target	Latest Result and RAG Status	Num	Denom			
CHILDREN IN CARE - KENT												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	11.6%	A	205	1774	10.0%	11.6%	A	164	1408	+0.1%
CIC Placement Stability: % in same placement for last 2 years	H	SS	70.1%	G	397	566	70.0%	70.2%	G	393	560	+0.0%
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	63.6%	R	1286	2021	90.0%	62.5%	R	932	1492	-1.2%
% of Children who participated at CIC Reviews	H	R12M	95.8%	G	4731	4939	95.0%	97.6%	G	3337	3420	+1.8%
% of CIC cases which were reviewed within required timescales	H	SS	99.2%	G	1689	1702	98.0%	99.4%	G	1349	1357	+0.2%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	89.4%	A	1382	1545	90.0%	90.3%	G	1094	1211	+0.9%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	84.5%	R	1306	1545	90.0%	89.4%	A	1083	1211	+4.9%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	84.6%	A	408	482	90.0%	84.6%	A	408	482	0.0%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	46.5%	A	545	1173	60.0%	52.0%	A	477	917	+5.6%
CHILDREN IN CARE - NORTH KENT AREA												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	12.0%	A	30	250	10.0%	10.3%	A	19	184	-1.7%
CIC Placement Stability: % in same placement for last 2 years	H	SS	71.3%	G	62	87	70.0%	70.9%	G	61	86	-0.3%
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	70.1%	R	169	241	90.0%	68.1%	R	139	204	-2.0%
% of Children who participated at CIC Reviews	H	R12M	98.2%	G	657	669	95.0%	98.1%	G	472	481	-0.1%
% of CIC cases which were reviewed within required timescales	H	SS	99.6%	G	246	247	98.0%	99.4%	G	180	181	-0.1%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	85.9%	A	201	234	90.0%	82.1%	R	138	168	-3.8%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	85.0%	A	199	234	90.0%	87.5%	A	147	168	+2.5%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	87.3%	A	55	63	90.0%	87.3%	A	55	63	0.0%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	38.1%	R	69	181	60.0%	40.5%	R	53	131	+2.3%
CHILDREN IN CARE - EAST KENT AREA												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	11.6%	A	74	637	10.0%	11.5%	A	65	567	-0.2%
CIC Placement Stability: % in same placement for last 2 years	H	SS	74.8%	G	169	226	70.0%	75.3%	G	168	223	+0.6%
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	59.4%	R	387	651	90.0%	58.7%	R	354	603	-0.7%
% of Children who participated at CIC Reviews	H	R12M	97.0%	G	1497	1543	95.0%	98.4%	G	1321	1342	+1.4%
% of CIC cases which were reviewed within required timescales	H	SS	99.5%	G	614	617	98.0%	99.5%	G	544	547	-0.1%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	86.1%	A	478	555	90.0%	86.4%	A	421	487	+0.3%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	87.6%	A	486	555	90.0%	89.9%	A	438	487	+2.4%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	84.9%	A	169	199	90.0%	84.9%	A	169	199	0.0%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	50.5%	A	212	420	60.0%	54.7%	A	199	364	+4.2%
CHILDREN IN CARE - SOUTH KENT AREA												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	14.1%	R	50	354	10.0%	13.6%	R	40	294	-0.5%
CIC Placement Stability: % in same placement for last 2 years	H	SS	63.6%	R	63	99	70.0%	63.3%	R	62	98	-0.4%
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	64.2%	R	244	380	90.0%	63.5%	R	224	353	-0.8%
% of Children who participated at CIC Reviews	H	R12M	95.9%	G	834	870	95.0%	96.0%	G	694	723	+0.1%
% of CIC cases which were reviewed within required timescales	H	SS	99.1%	G	340	343	98.0%	99.3%	G	281	283	+0.2%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	97.9%	G	286	292	90.0%	97.8%	G	227	232	-0.1%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	94.5%	G	276	292	90.0%	95.3%	G	221	232	+0.7%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	87.1%	A	101	116	90.0%	87.1%	A	101	116	0.0%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	46.4%	A	102	220	60.0%	50.9%	A	89	175	+4.5%
CHILDREN IN CARE - WEST KENT AREA												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	12.8%	A	42	327	10.0%	13.7%	R	36	262	+0.9%
CIC Placement Stability: % in same placement for last 2 years	H	SS	61.0%	R	64	105	70.0%	60.6%	R	63	104	-0.4%
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	65.3%	R	203	311	90.0%	64.5%	R	182	282	-0.7%
% of Children who participated at CIC Reviews	H	R12M	98.6%	G	821	833	95.0%	98.6%	G	615	624	-0.0%
% of CIC cases which were reviewed within required timescales	H	SS	99.4%	G	310	312	98.0%	99.6%	G	246	247	+0.2%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	93.2%	G	273	293	90.0%	94.7%	G	216	228	+1.6%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	85.7%	A	251	293	90.0%	88.6%	A	202	228	+2.9%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	81.3%	A	74	91	90.0%	81.3%	A	74	91	0.0%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	58.4%	A	128	219	60.0%	67.5%	G	112	166	+9.0%
OTHER INDICATORS - KENT												
% of Care Leavers that Kent is in touch with	H	R12M	83.6%	A	1338	1601	85.0%	87.6%	G	671	766	+4.0%
% of Care Leavers in Suitable Accommodation (of those we are in touch with)	H	R12M	93.8%	G	1262	1346	90.0%	93.0%	G	624	671	-0.8%
% of Care Leavers in Education, Employment or Training (of those we are in touch with)	H	R12M	65.0%	G	875	1346	65.0%	49.9%	R	335	671	-15.1%
% of Care Leavers with a Pathway Plan updated in the last 6 months	H	SS	91.6%	G	1261	1376	90.0%	92.7%	G	544	587	+1.0%
% of C&F Assessments that were carried out within 45 working days	H	R12M	88.7%	A	15343	17303	90.0%	88.6%	A	15157	17100	-0.0%
Numbers of Unallocated Cases	L	SS	3	A	-	-	0	3	A	-	-	0